



## HouzKEY 2021 Grab Rewards Campaign Terms and Conditions

### Campaign Period

1. The campaign is named as “HouzKEY 2021 Grab Rewards Campaign” (“Campaign”) which shall run from 17 August 2021 to 17 December 2021 (both dates inclusive) (“Campaign Period”).

### Eligibility and Campaign Mechanics

2. The Campaign is open to any customer who is a citizen of Malaysia who applies for HouzKEY financing, accessible via [www.maybank2own.com](http://www.maybank2own.com) (“Eligible Customer”).
3. Eligible Customer who fulfils the criteria set out in Clause 4 will be entitled to RM100 GrabPay credit.
4. For purposes of this Campaign, the following criteria is applicable:
  - 4.1 Eligible Customer must successfully complete and submit HouzKEY application, including submission of required documentations on Maybank2Own website portal. Submission must be captured in the Maybank2Own website portal.
  - 4.2 Eligible Customer must sign the Sale and Purchase Agreement and HouzKEY Agreements by 17 December 2021, or as may be extended at the discretion of Maybank Islamic Berhad (“the Bank”).

### Fulfilment

5. Subject to Clause 4, each Eligible Customer who has successfully signed the Sale and Purchase Agreement and HouzKEY Agreements by 17 December 2021 will be entitled to receive RM100 GrabPay credit from GrabPay within two (2) months from signing of the Sale and Purchase Agreement and HouzKEY Agreements, **provided that all documentation is complete for the Bank Attorney’s execution.**
6. The Eligible Customer may redeem RM100 GrabPay credit via following methods or in any other manner as GrabPay deems fit:
  - i. Click on Grab Notification banner which brings Eligible Customer directly to credit reward page to redeem RM100 GrabPay credit.
  - ii. Click on GrabReward Points which brings Eligible Customer to “My Rewards” page to redeem RM100 GrabPay credit.

Eligible Customer is responsible for redeeming the RM100 GrabPay credit reward directly from GrabPay mobile app within the validity of the reward credit redemption, i.e. within three (3) months from the receipt of Grab Notification banner. Once redeemed, the reward will stay in the GrabPay account with no expiration date. It is the Eligible Customer’s responsibility to utilize the reward disbursed. Grab/ The Bank shall not be responsible to the Eligible Customer for the safeguarding and spending of GrabPay credits.

7. The RM100 GrabPay credit is subject to availability on a “first-come-first-served” basis based on the date of signing of the Sale and Purchase Agreement and HouzKEY Agreements. The Campaign will cease once the RM100 GrabPay credit have been fully redeemed or at the expiration of the Campaign Period, whichever is earlier.
8. Reward is valid for new and existing GrabPay users. Eligible Customer need to have their GrabPay wallet for crediting of RM100 GrabPay credit. Reward is NOT valid for Eligible Customer who choose not to activate or register their GrabPay wallet. [Here \(https://help.grab.com/passenger/en-my/360001496808-How-do-I-activate-my-Grab-wallet\)](https://help.grab.com/passenger/en-my/360001496808-How-do-I-activate-my-Grab-wallet) is how you can activate your GrabPay wallet:-
  - i. Tap on the “Payment” tab at the menu bar.
  - ii. Click onto “Set up GrabPay wallet”.
  - iii. Submit the required details such as your “Name and MyKad number”.
  - iv. Your wallet is set up and you are ready to top up and use your wallet.
9. Grab/ The Bank shall not be under any obligation to inform Eligible Customer, on any communication channels once the RM100 GrabPay credit have been fully redeemed.
10. The RM100 GrabPay credit is personal to you who has signed the Sale and Purchase Agreement and HouzKEY Agreements (and has not aborted/ withdrawn the transaction) and the RM100 GrabPay credit cannot be assigned or transferred at any time by you, whether prior to, upon or after the execution of the Sale and Purchase Agreement and HouzKEY Agreements, to a third party; or exchanged for cash, kind, concession, favour in whatever name called. The Bank will not entertain any request from any participating customer on this matter.
11. For the avoidance of doubt, in the case of any HouzKEY application signed up with guarantor, it will be treated as one (1) application where Eligible Customer is only entitled to one (1) time RM100 GrabPay credit per financing application.
12. Eligible Customer must not cancel their application after the execution of the Sale and Purchase Agreement and HouzKEY Agreements, otherwise they will be disqualified from participating or receiving the RM100 GrabPay credit from this Campaign.
13. The following additional terms and conditions shall apply to the RM100 GrabPay reward:
  - 13.1 Eligible Customer hereby gives their consent to the Bank to disclose their particulars (i.e. mobile number) to the appointed representatives of GrabPay for purposes of this Campaign. The Bank warrants that the disclosure of mobile number to GrabPay shall be used for purposes of this Campaign.
  - 13.2 Eligible Customer is required to have an active and valid GrabPay account which must be registered with the same mobile number registered with the Bank.
  - 13.3 The RM100 GrabPay credit will be given in the form of e-wallet credit in Grab app issued by GrabPay.
  - 13.4 If there is any non-receipt of the GrabPay credit reward, the Eligible Customer is required to contact appointed solicitor to request for an inquiry within two (2) months from signing of the Sale and Purchase Agreement and HouzKEY Agreements, provided that all documentation is complete for the Bank’s execution and GrabPay wallet has been registered for crediting of RM100 GrabPay credit. No request for any inquiry will be entertained **after this duration**.
  - 13.5 The Bank reserves the right, as it deems fit to replace the RM100 GrabPay credit reward with another product of similar retail value without prior notice.
14. The Bank does not act on behalf of the service providers, merchants, their subsidiaries or affiliates and makes no representation/ warranties, endorsement as to the quality/

merchantability/ fitness of the goods and services provided and shall not be liable for any injury/ loss/ damages suffered from use of the goods and services provided.

#### **Other Terms and Conditions**

15. The Bank reserves the right to withdraw, cancel, suspend, extend or terminate this Campaign earlier in whole or in part and reserves the right to modify any of the terms and conditions contained herein, from time to time by giving at least minimum of twenty one (21) calendar days prior notice thereof, to customers who have signed the Sale and Purchase Agreement and HouzKEY Agreements. The notice shall be posted through Maybank2Own website at [www.maybank2own.com](http://www.maybank2own.com) or through any other channel or channels determined by the Bank. It shall be the responsibility of the Eligible Customers to be informed of or otherwise seek out any such notice validly posted. In case of any dispute directly or indirectly arising from the Campaign, the decision of the Bank shall be final and no correspondence or attempt to dispute such decision would be entertained.
16. The Bank reserves the right at its discretion to approve or reject any application and/or the supporting documents submitted to the Bank which are not legible or are fraudulent. If your application or supporting documents are dispatched by courier, the Bank will not be responsible for any mishandling or misdirecting of any courier.
17. By participating in this Campaign, the Eligible Customer hereby expressly agree to be bound by these Terms and Conditions and the decisions of the Bank.
18. The Bank reserves the right to disqualify anyone from participating in the Campaign and/or receiving the RM100 GrabPay credit in the event they breach these Terms and Conditions and the terms and conditions applicable to HouzKEY financing.
19. Privacy Notice:
  - 19.1. By participating in this Campaign, the Eligible Customer agree and consent to allow his/her personal data being collected, processed and used by the Bank in accordance with the Maybank Privacy Notice, which may be viewed on [www.maybank2u.com.my](http://www.maybank2u.com.my) ("Maybank's Privacy Notice").
  - 19.2. In addition and without prejudice to the terms in the Maybank's Privacy Notice, the Eligible Customer agree and consent to his/ her personal data or information being collected, processed and used by the Bank for:
    - (a) the purpose the Campaign; and
    - (b) marketing and promotional activities conducted by the Bank including but not limited to any form of advertising or publicity media and materials such as audio and/or visual recordings published through newspapers, television networks, radio stations or online and digital media and on the Internet. Marketing and promotion activities include without limitation the use and/ or publication of any details provided in and/or in connection to the entries, interviews material as well responses and related photographs. In this regard, the Eligible Customer agrees to co-operate and participate in all reasonable advertising and publicity activities of the Bank in relation to the Campaign.
20. The Bank and the solicitor shall assume no responsibility for loss of the reward. GrabPay credit shall be handled by Grab and shall be deemed received by the Eligible Customer when so delivered.
21. For the avoidance of doubt, the Bank shall not be held responsible or liable for any alteration or discontinuance of GrabPay credit. Further, the Bank shall not be held responsible or liable in any manner whatsoever for, including but not limited to, any representations or warranties given or represented by the developer in respect of the property including any verbal

communications, photographs, brochure, marketing materials printed on the developer's letterhead shall not be construed in any way whatsoever as a representation or warranty by the Bank in respect of the same, technical failures of any kind whatsoever, intervention, interruptions and/or electronic or human error in the administration and/or processing of the transaction under the HouzKEY Agreements.

22. The Bank will not be responsible for any default of its obligation under the Campaign due to any force majeure event which includes but is not limited to an act of God, war, riot, lockout, epidemic or pandemic, industrial action, fire, flood, drought, storm or any event beyond the reasonable control of the Bank.
23. In the event of any inconsistency between the Terms and Conditions of this Campaign and any promotional or marketing materials relating to this Campaign, these Terms and Conditions shall prevail to the extent of such inconsistency.
24. These terms and conditions shall be governed by and construed in accordance with the laws of Malaysia and the Eligible Customer agrees to submit to the exclusive jurisdiction of the Courts of Malaysia.



<b>HouzKEY 2021 Grab Rewards Campaign Acknowledgement Form</b>
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<b>Property Particulars</b>	
Developer	
Project	
Project Phase	
Property Unit No.	

IMPORTANT: By signing below, I hereby acknowledge that I have read the **Terms and Conditions of the “HouzKEY 2021 Grab Rewards Campaign”**. I am aware I need to have an active and valid GrabPay wallet for crediting of RM100 GrabPay credit.

<b>Applicant Particulars and Confirmation</b>	
Full Name (as per NRIC)	
NRIC	
Mobile Number (Your Grab account must be registered with the same mobile number registered with the Bank.)	
Email Address	
Customer’s Signature  (to be signed by applicant of HouzKEY facility)	
Date	

<b>For Solicitor’s Use Only</b>
Witnessed by:  _____
Full Name:
Date:
Time:
<i>Note: All original documents together with the signed documentation as per checklist to be delivered to the Bank.</i>